

## Sending your product for service....

Place your watch in a small sturdy box. (Original packaging WILL NOT be returned with product after repair.) Secure it from moving in the box by filling the surrounding area with crumpled newspaper, tissue or other packing material. Insure your watch against loss or damage.

**Include-**  This completed form along with payment of \$12.95 (US funds) for return shipping & handling **and** proof of purchase.

**Send to-**  Parsec Watch Service Center, 7501 N. Harker Dr., Peoria, IL 61615

### Return to:

Name \_\_\_\_\_

Address \_\_\_\_\_

City  \_\_\_\_\_ State  \_\_\_\_\_ Zip \_\_\_\_\_

Phone  \_\_\_\_\_ Fax \_\_\_\_\_

E-MAIL \_\_\_\_\_

### Bill to address of Visa or Mastercard IF different from above:

Address \_\_\_\_\_

City  \_\_\_\_\_ State  \_\_\_\_\_ Zip \_\_\_\_\_

*Limit of Liability: When no value is listed, the default value of the product is \$50.00*

Payment \$

Visa/MC  Cashiers Check  Money Order

Exp. Date

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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### Brief description of problem:


## Parsec Watch Service Center (authorized Kate Spade Service)

PHONE: 800-359-2508

FAX: 309-689-6543

repairs@parsecent.com

www.parsecent.com

Signed \_\_\_\_\_

Print \_\_\_\_\_

## United States Authorized Watch Repair Service

### Warranty

Your Kate Spade watch is warranted to be free of defects in materials or workmanship under normal use for a period of two years from date of original retail purchase. The warranty excludes the battery, crystal, strap or damages resulting from improper care, handling, accidents, modifications, unauthorized repairs or normal wear. Parsec Enterprises, Inc. is exclusively authorized to repair Kate Spade Timepieces.

### How to Make a Warranty Claim

All repairs for US customers can be attained through Parsec Watch Service Center, 7501 N. Harker Drive; Peoria, IL 61615 • 1-800-359-2508 • www.parsecent.com • repairs@parsecent.com

Parsec will still service your timepiece for a nominal fee for repairs performed after the expiration of the warranty period, or services required that are not covered under warranty. Servicing your Kate Spade watch at any location other than PARSEC ENTERPRISES, INC. may void your warranty. You do not need to obtain authorization from Parsec or Kate Spade, send your watch directly to Parsec. They will evaluate your watch and send a written estimate. No repairs will be performed without your authorization.

To send your Kate Spade timepiece in for service, place your watch in a sturdy box and secure the watch with extra padding to ensure safe transit. Neither Kate Spade nor PARSEC will be responsible for loss or damage during shipping.

Please include the following information along with your Kate Spade timepiece:

- 1) The send-in form provided on the reverse side of this page which includes your name, return address and telephone and/or fax number, e-mail address (if applicable) and a brief description of the problem.
- 2) Copy of the receipt
- 3) Return shipping & handling fee of **\$12.95** in: cashier's check or money order made out to Parsec Watch Service, Inc.  
- or - Visa, Mastercard number with expiration date and authorization.