

ORVIS® Watch Repair Service

In the event that your Orvis timepiece should require repair, simply send it to us. We offer a full range of watch-repair services:

- Battery replacement—new cell, gasket and water-resistance check, and two-day running test **\$15.95** return shipping and handling fee applies).
- Damaged watch repair—we will examine your watch and contact you with a repair estimate.
- Band replacement—we will replace your worn or broken watch band (\$25 fee for new band and shipping and handling). Please note: If a direct replacement is not available, a similar band may be substituted.
- Watch repair—if your watch should stop functioning during normal use, send it to us for inspection and repair, free of charge (excluding shipping and handling).

Secure your watch in a small, sturdy box. Please note that your packaging will not be returned to you—for this reason, we do not recommend that you send your watch its original packaging. We also do not recommend that you send your timepiece in a padded envelope—your watch could be easily damaged, lost, or stolen in transit.

Fill out and include this form along with your payment: \$10 for return shipping and handling for watch repair services; \$25 for band replacement service.

For carriers such as UPS or FedEx send your watch to: 7501 North Harker Drive, Peoria, IL 61615

Note: Please make all cashier's checks or money orders payable to: Parsec Enterprises, Inc. When no watch value is listed, we will assume that the value of your watch is less than \$50.

BILL-TO ADDRESS

Name _____
Address _____
City _____
State _____ ZIP _____ Phone _____
e-mail _____

SHIP-TO ADDRESS (if different from above)

Name _____
Address _____
City _____
State _____ ZIP _____ Phone _____
e-mail _____

Repair progress updates will be provided via email.
Progress may also be tracked at orviswatchrepair.com.

Brief description of problem: _____

Item number (if known): _____
Payment via cashiers check money order
 Visa MC
Card number _____
Expiration date _____ Amount of payment _____
Signature _____

Orvis/Parsec Enterprises, Inc.
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