

# ORVIS® Watch Repair Service

In the event that your Orvis timepiece should require repair, simply send it to us. We offer a full range of watch-repair services:

- Battery replacement—new cell, gasket and water-resistance check, and two-day running test **\$15.95** return shipping and handling fee applies).
- Damaged watch repair—we will examine your watch and contact you with a repair estimate.
- Band replacement—we will replace your worn or broken watch band (\$25 fee for new band and shipping and handling). Please note: If a direct replacement is not available, a similar band may be substituted.
- Watch repair—if your watch should stop functioning during normal use, send it to us for inspection and repair, free of charge (excluding shipping and handling).

Secure your watch in a small, sturdy box. Please note that your packaging will not be returned to you—for this reason, we do not recommend that you send your watch its original packaging. We also do not recommend that you send your timepiece in a padded envelope—your watch could be easily damaged, lost, or stolen in transit.

Fill out and include this form along with your payment: \$10 for return shipping and handling for watch repair services; \$25 for band replacement service.

**For carriers such as UPS or FedEx send your watch to: 7501 North Harker Drive, Peoria, IL 61615**

*Note: Please make all cashier's checks or money orders payable to: Parsec Enterprises, Inc. When no watch value is listed, we will assume that the value of your watch is less than \$50.*

## BILL-TO ADDRESS

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_ ZIP \_\_\_\_\_ Phone \_\_\_\_\_  
e-mail \_\_\_\_\_

## SHIP-TO ADDRESS (if different from above)

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_ ZIP \_\_\_\_\_ Phone \_\_\_\_\_  
e-mail \_\_\_\_\_

Repair progress updates will be provided via email.  
Progress may also be tracked at [orviswatchrepair.com](http://orviswatchrepair.com).

Brief description of problem: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Item number (if known): \_\_\_\_\_  
Payment via  cashiers check  money order  
 Visa  MC  
Card number \_\_\_\_\_  
Expiration date \_\_\_\_\_ Amount of payment \_\_\_\_\_  
Signature \_\_\_\_\_

**Orvis/Parsec Enterprises, Inc.**  
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